

# Voice Innovate Corporation

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Call By Any Name Data Sheet



*"Solving Business Problems  
with VOICE"*

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## Your Corporate Challenge

Your employees have to make numerous calls to many different numbers. If you could increase their calling efficiency, thus freeing up their valuable time, and reduce telecom costs at the same time, you can drastically improve your bottom line. Only a hands-free, voice-activated and cost-effective system can achieve this goal.

## The Voice Innovate Solution

Call By Any Name® is a secured, automated telecom solution that enables users to access the corporate PBX for local, 800 or long distance calling. Simply dial the PBX access number to have an infinite number of contacts all of which can be called by saying a name.

### How it Works

Whether you're on the road or in the office, Call By Any Name® can save you time, money and frustration by significantly increasing your calling efficiency.

After being authenticated to the PBX using voice biometrics, a PIN, CLID, RSA token or any combination thereof, the remote or in-house user simply speaks the name of a previously-entered contact that they wish to dial. Then, the call is routed through the PBX, taking advantage of any corporate volume discounts to the destination caller.

With Call By Any Name®, a user does not have to remember phone numbers, just names. The number of contacts that a user can call is virtually unlimited, and is managed by the user.

Call By Any Name® access is optionally secured by the Nuance Verifier 4.0 voice verification engine, recognized as the best in the industry. It is simple to use from any type of telephone.

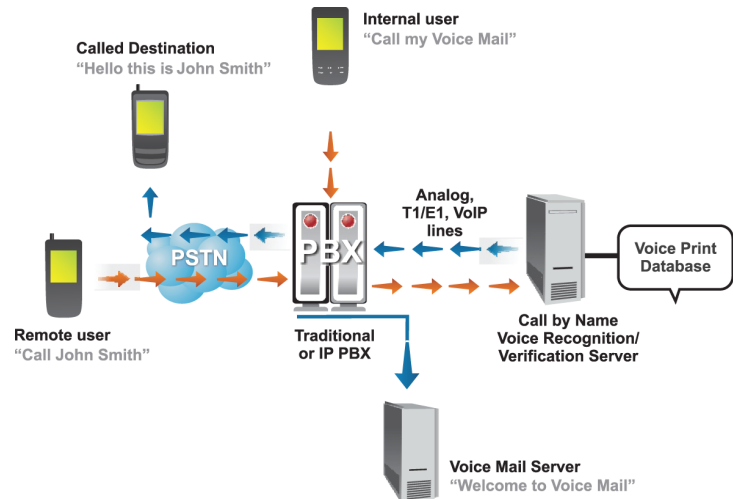
Hands-free use of cell phones while driving is currently mandated by law in many jurisdictions, and eventually will be the standard. Call By Any Name® is perfectly suited to ensure your legal compliance.

## Benefits of Call By Any Name® to your organization

- Save time by not having to remember phone numbers; just names.
- Save money on roaming charges by using local airtime to connect to the PBX
- Comply with current and anticipated laws related to hands-free cell phone use while driving
- Protected by industry-leading Nuance voice verification engine
- Automatically log all calls

## Call By Any Name in Action

1. Using a web-based interface customized for your company, you enter any number of contacts into the system, simply by typing their names and numbers.
2. Now, let's say you have to make an international (and normally quite expensive) call from New York to London, using a cell phone from your automobile. Simply speed dial the corporate PBX Call By Any Name local or 800 access number.
3. You're then asked for a unique user ID and your previously enrolled voice print. The Nuance voice verification engine authenticates you based on the accuracy of that information.
4. Then, simply say the name of the person in London and the call is routed through the PBX at a greatly reduced rate. You don't have to re-authenticate to make additional calls.



## Save Time and Money, Regardless of Your Business

- Lawyers: Increase your billable hours with the valuable minutes you'll save.
- Government: Improve service delivery and have a virtually infinite number of contacts available through one phone number.
- Small Business: Save time and improve your bottom line by minimizing cell roaming charges

## Standard Features

- Web interface personalized for your company
- Unlimited entries
- Customized prompts
- Customized call possessing scripts
- Voice verification training tutorial
- First year annual maintenance included

## System Specifications

- Works in all telecom environments, including traditional analog, digital and voice or IP.
- Microsoft Windows application, compatible with all PBXs.